

CBI Ministry of Foreign Affairs

Welcome, this session starts at 10.00 CET

CBI Webinar: Apparel – Inside the mind of a European fashion buyer

4 March 2021

CBI, Centre for the Promotion of import from developing countries (CBI.eu)

Part of the Netherlands Enterprise Agency (RVO.nl)



CBI Webinar: Inside the mind of a European fashion buyer We have 3 presenters today



Frans Tilstra

Market analyst with a focus on sustainability, technical innovations and new business models. Uses market data to consult suppliers of textile and leather products on how to be successful today by preparing for the fashion industry of tomorrow. The time of making important business decisions based on intuition (and being proud of it) has gone. Today's successful fashion companies operate on market data.



Giovanni Beatrice

A creative fashion entrepreneur building bridges between supply and demand. Supporting garment manufacturing organizations on strategy, marketing and CSR. Collaborating with retailers and brands on sustainable global sourcing. I am an innovator with a focus on the implementation of original market developments and opportunities into existing organizations to create a competitive advantage. My commercial approach secures profitability.



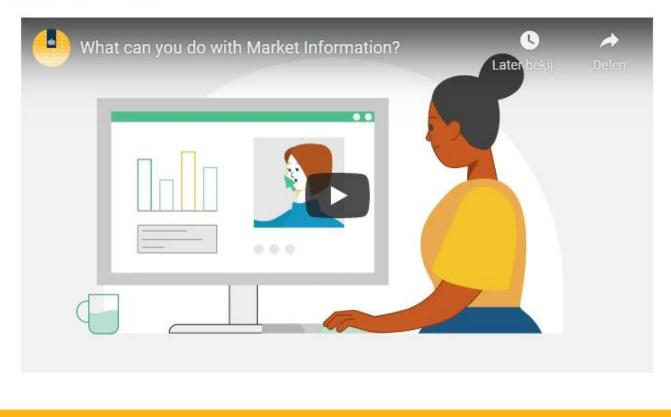
Pieter van der Gaast

Pieter has a long working history in sales for several European fashion brands. He has also been active as a buyer for Belgian fashion company JBC. Currently, Pieter works as an agent for several international apparel manufacturers and as a consultant advising companies on buying and their purchase strategy.



What can you do with our Market Information?

English version



https://youtu.be/hjTyMTiwUig

Programme

- 10:00-10:05 introduction by Thomas Vonk, CBI
- 10:05-10:15 how to find info on doing business with European buyers, by Frans Tilstra
- 10:15-10:20 Q&A
- 10:20-10:35 what are buyers looking for?, by Pieter van der Gaast
- 10:35-10:45 Q&A
- 10:45-11:00 interesting developments in specific categories: denim, dresses, swimwear, trousers, by Giovanni Beatrice
- 11:00-11:10 Q&A
- 11:10-11:15 closing remarks, by Thomas Vonk



Where to find info on buyer requirements?

Frans Tilstra

Market researcher with a special interest in sustainability and innovation

CBI | Inside the mind of a European fashion buyer

Our approach

Desk research

Interviews with buyers

Interviews with sector associations

Expertise based on running CBI programmes





Exporting apparel to Europe

Europe offers opportunities for exporters of garments and apparel. On this page you'll find information to help you get your garments or apparel products on the European market.

Sector information	News	
O What is the demand?	> Europe is taking action to reduce microplastic pollution	
	> Digitalisation can make apparel manufacturers stronger in times of crisis	
Which trends offer opportunities?	> Athleisure defines current fashion trends	
	> How to increase your chances of exporting apparel to Europe	
What requirements should your product comply with?	> 5 things you need to know if you want to export apparel to Europe	
······································	> Running an apparel factory in times of coronavirus	
Other sector information	> Brexit delay continues uncertainty for apparel manufacturers	
> How to respond to COVID-19 in the Apparel sector?	> European apparel brands increasingly shifting production out of China	
	Promising export products	
Tips	Promising export products	
Tips Tips to find buyers	> 50-plus Consumers > Leather Fashion Accessories	
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 Tips to find buyers 	> 50-plus Consumers > Leather Fashion Accessories	
 Tips to find buyers Tips to do business 	> 50-plus Consumers > Leather Fashion Accessories > Adaptive Apparel > Natural Fibres	
 Tips to find buyers Tips to do business Tips to organise your export 	 > 50-plus Consumers > Adaptive Apparel > Apparel for Seniors > Cuterwear 	
 Tips to find buyers Tips to do business Tips to organise your export How to apply new technologies to apparel? 	 > 50-plus Consumers > Adaptive Apparel > Apparel for Seniors > Babywear > Pants 	
 Tips to find buyers Tips to do business Tips to organise your export How to apply new technologies to apparel? How to deal with changes in the apparel supply chain? 	 > 50-plus Consumers > Adaptive Apparel > Apparel for Seniors > Babywear > Bodywear > Recycled Fashion 	
 Tips to find buyers Tips to do business Tips to organise your export How to apply new technologies to apparel? How to deal with changes in the apparel supply chain? Info for specific developing countries	 > 50-plus Consumers > Adaptive Apparel > Apparel for Seniors > Babywear > Bodywear > Recycled Fashion > Childrenswear > Shapewear 	

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Buyer requirements

Mandatory legal requirements:

- Product safety
- REACH
- Children's wear
- Flammability
- CE Marking
- Labelling
- Intellectual property rights
- CITES



Buyer requirements (2)

Non-legal mandatory Requirements:

- Sustainability
 - Materials
 - Processing
 - Garment manufacturing
 - Covid-19 requirements
- Packaging
- Payment terms
- Acceptable quality limits























Check it out

CSR RISK CHECK

The CSR Risk Check tool is aimed at companies that are exporting to, importing from or have production facilities in foreign countries.

Start this (short) check and find out which international CSR risks your business activities are exposed to and what you can do to manage them.

START THE CHECK





csrriskcheck.com

Buyer requirements (3)

Additional requirements:

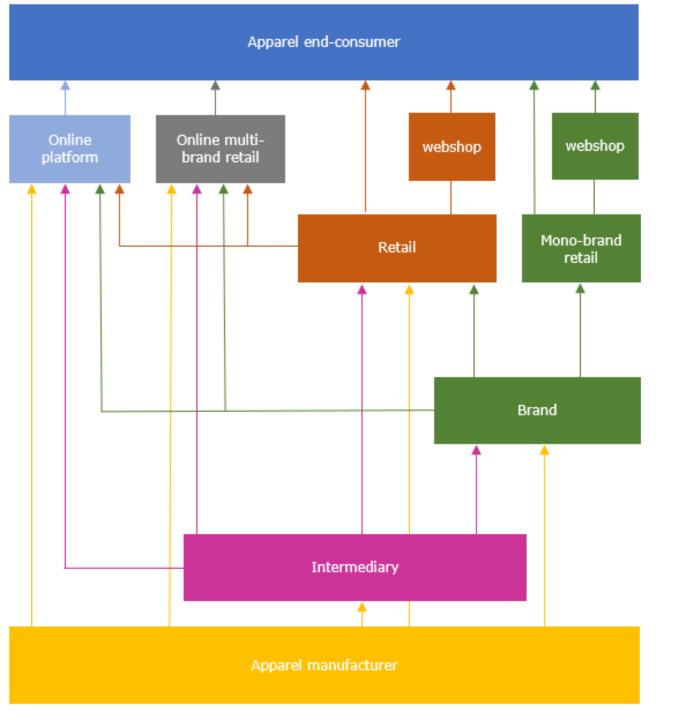
- Product design and development
- Garment care preferences
- Communication
- Speed to market
- Flexibility
- Niche requirements



Finding buyers

- Determine the right channel
- Search buyers that match your size, MOQ, price and quality level
- Find a niche
- Create a representative website
- Promote yourself online
- Check online databases
- Prepare for the meeting
- Follow up immediately
- Find an agent
- Let support organisations help you





Determine the right channel

Doing business

- The effects of Covid-19
- Connect on a personal level
- Advertise your USP's
- Always be honest
- Present your products logically
- Substantiate your price offer
- Prepare for meetings
- Stay in contact
- What makes your buyer happy?
- Focus and expand







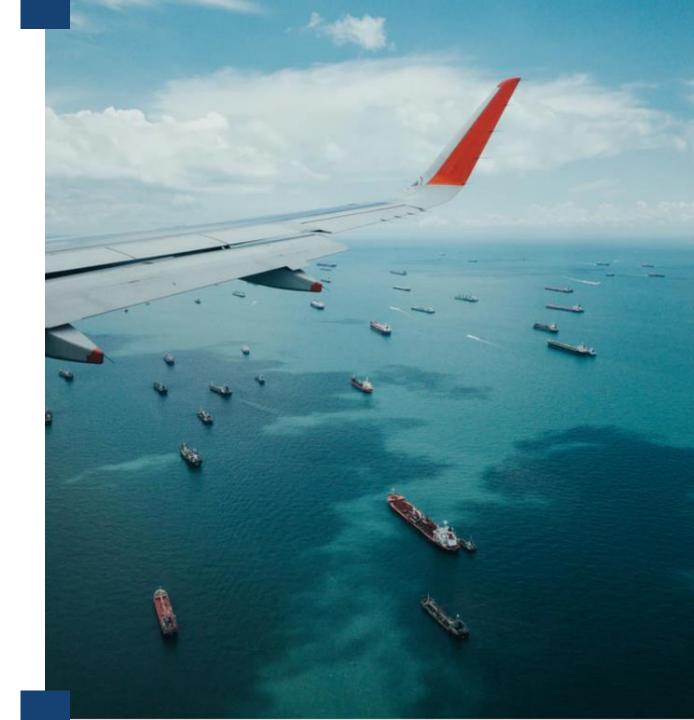






Organising exports

- Chose the right payment terms
- Shipment and delivery
- Type of transport
- Customs and paperwork
- Pack according to the buyer manual
- Minimise disputes over quality
- Check your contract
- Invest in a transparent supply chain



Thank you for listening

10:00-10:05 introduction by Thomas Vonk, CBI

10:05-10:15 how to find info on doing business v th European buyers Frans Tilstra

10:15-10:20 Q&A

10:20-10:35 what are buyers looking for?, by Pieter van der Gaast

10:35-10:45 Q&A

10:45-11:00 interesting developments in denim, dresses, swimwear, trousers, by Giovanni Beatrice

11:00-11:10 Q&A

11:10-11:15 closing remarks, by Thomas Vonk

Vhat are buyers looking for?

Pieter van der Gaast

30 years experience in buying, sourcing, sales and product development in the textile industry

Companies I have work(ed) for



My situation

- Salesdirector Oriental Europe with focus on Dutch, Belgium and dach market's (specialised in sustainable production)
- Consultant for online and wholesale brand
 Blackbananas (outsourcing outerwear, circular knit, sportswear)

- Consultant for Fashion Xpress BD marketing strategy, sales strategy
- Selling stocklots for factories in China, Turkey and Bangladash (Covid stock) to (off price) retailers
- Fashion consultancy

Retailers I have work(ed) with



Brands I have work(ed) with



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The actual market

- Complex because of Covid-19 and closed stores
- More focus on CSR and more (new) rules (REACH etc)
- Sustainability is becoming more important but buyers do not (always) want to pay for it
- Buyers are looking for flexibel suppliers with short lead times
- Difficulty to get insurance on clients

- Online market share is growing
- Increasing transparancy (internet, Linkedin, Facebook, Instagram)
- 'Push-and-pull' selling doesn't work (anymore)
- Big pressure on buyers to realise their (entry) margin
- Still many oppurtunities if you think outside the box

New players



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Change = opportunity

- Think outside the box
- New marketing tools (Linkedin, clear overviews, presentations)
- Sell directly to the consumer by online platforms
- Work with stock yarns stock fabrics/ close contact with fabric/ yarn suppliers

- Never out of stock programmes
- Product focus (for example sustainable production)
- Offer styling and design
- Local production

What are buyers looking for?

- Solutions and pro-active suppliers
- CSR (BSCI, Accord, FAIRWEAR, et c)
- Workable leadtimes
- Partnership

- Flexibility
- Design and fashion input
- Companies that can deliver the right product on the right moment with the right margin, made in a good factory

How to deal with this?

- Select your clients (breathe and think as your client)
- Clients you work with have to fit in your business model
- Work only with clients that click with you
- Visit your clients often and try to understand what they really want/ need

- Say no to things you are not good at
- Be open, honest and transparant
- Try to look for new market opportunities
- Make a good business and marketing plan and follow it

The future

- The Covid-19 effect
- Payment situations: no credit limit (and what to do about it?)
- Shorter lead times, local production
- Flexibility

- Increasing transport costs
- Retail prices (rat race)
- Sustainability

Pieter van der Gaast pieter@madebyoriental.com 0031-6-33259577

Thank you for listening

10:00-10:05 introduction by Thomas Vonk, CBI 10:05-10:15 how to find info on doing business with European buyers, by **Frans Tilstra** 10:15-10:20 Q&A **10:20-10:35** what are **buyers looking** for?, by Pieter van der Gaast 10:35-10:45 Q&A 10:45-11:00 interesting developments in denim, dresses, swimwear, trousers, by Giovanni Beatrice 11:00-11:10 Q&A 11:10-11:15 closing remarks, by Thomas Vonk

Interesting developments in denim, dresses, swimwear, trousers, fashion sportswear and leather bags





Covid has changed market demand

- Reduce risk (stock)
- Increasing online sales
- Increase flexibility
- Flexible MOQ
- Stock service
- Extended payment conditions



Denim 'Green' is the new gold

Sustainability

- Covid has influenced long term orders. Recovery will take time
- Green deal/denim deal Recycled content
- Organic cotton
- Eco-fibers (Hemp, Tencel, Modal, PLA, Milk, Seaweed, Soy)
- Waterless dying (foam dying, Kitotex, Jeanologia)
- Vegan 'Jacron paper' replacing leather patches
- Design for circularity (no metal rivets, no patches or re-usable)

Today's niche is tomorrow's mainstream



New business models:

Re-done, Re-use, Upcycle, leasing, Re-cycle, Refurbishing Growing second hand market

Competing countries: what makes the difference?

Bangladesh

Turkey

Pakistan

India

China

Tunisia

Cambodia

Morocco

First generation jeans long-term Second generation jeans short-term



Dresses and skirts

'Green' is the new gold

Sustainable related trends

- Organic cotton
- Responsible wool standard
- Eco-friendly fibres
- Waterless dying
- Natural dyes
- Recycled content
- Bio degradable
- New concepts
- 3d printed dresses
- Re-cycled wedding dresses

Product Developments

- On-trend materials such as organza, taffeta, tulle, crochet, mesh, lace, feathers, leather and 'vegan' leather.
- Special finishes such as metallic and fluorescent (neon) coatings and prints, preferably using sustainable techniques.
- Stretch fabrics for extra comfort.
- Fabrics with soil-resistant, breathing, waterproof, anti-bacterial or UV-protective properties for athleisure and active wear.
- Quick drying, easy iron and creaseresistant fabrics.

- Stay dark fabrics (colour fastness).
- Garment dying during production to increase flexibility.
- Popular silhouettes
- Rise of competing categories: athleisure, loungewear, trousers

Today's niche is tomorrow's mainstream

Gala dresses (rental)

Wedding dresses

Retro styles

Corporate skirts and dresses

Hospital dresses/ uniforms (anti bacterial)

Special sizes (big sizes)

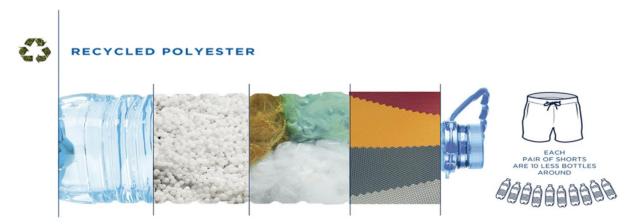
Adaptive wear (aging population)

Modest wear (growing number in EU)

Active wear, outdoor skirts

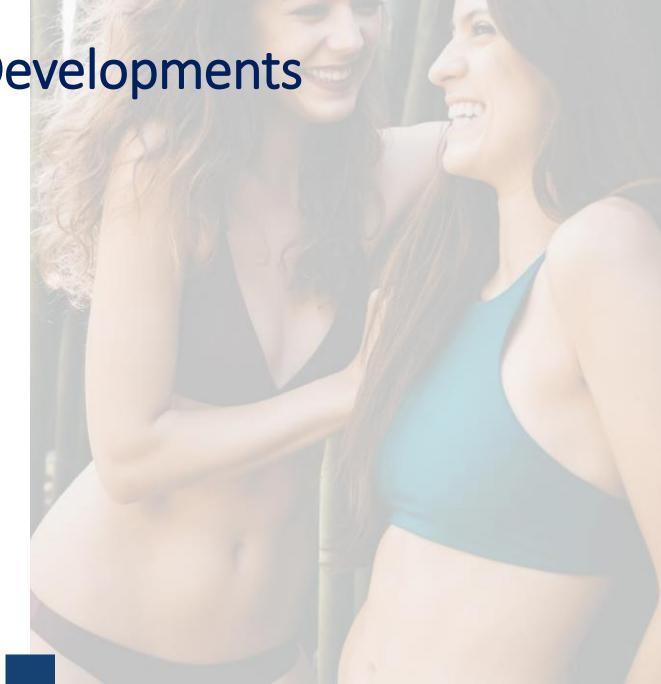
Swimwear

- Sustainability
 - Recycled content
 - Econyl, (fishing nets), Repreve, Mipan
 - Re-cycled polyester
 - Waterless dying
 - Sustainable waterproof coatings (Neoseed)
 - Natural dyes
 - Rubia, Fibre Bio, Greendyes, Adalberto
 - Recycrom (recycled dyestuffs)



Product Developments

- Fabrics with UV-protective properties
- Fabrics and padding that enhance a consumer's shape
- Fabrics which provide long-lasting fit such as Lycra[®] T400[®]
- Performance increasing materials (for instance special knits that reduce drag, improve blood circulation or give extra support in specific body areas)
- Integrated wearable technologies (activity trackers, heart rate and blood pressure sensors, or sensors that let you keep track of your child or prevent them from entering deep water)
- (Sustainable) prints



Today's niche is tomorrow's mainstream

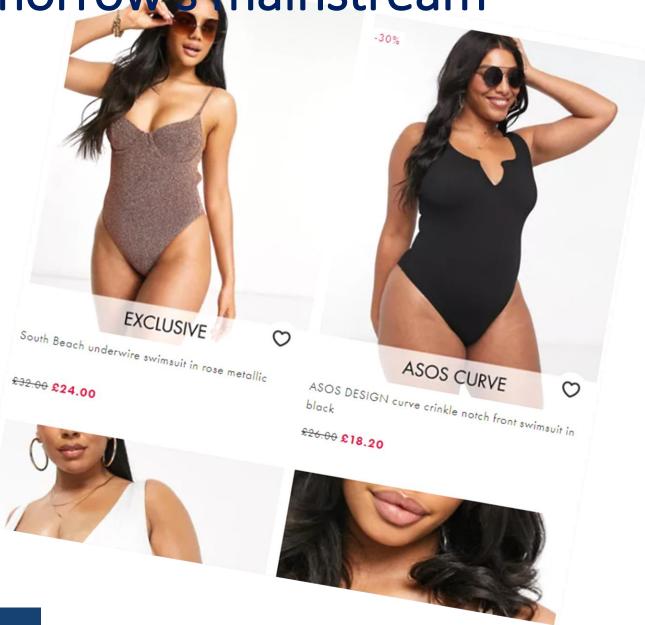
Special sizes

Adaptive wear

Modest wear

Performance enhancing swimwear

UV protective swimwear



Competing countries

New concepts make the difference

China

Vietnam

Tunesia

Bangladesh

Cambodia

Sri Lanka



Re-Verso™

Re.Verso™ is the identifying trademark of an evolved supply chain, composed of Green Line and Nuova Fratelli Boretti, to which selected transforming partners as Filpucci, A. Stelloni Collection by Mapel and Antica Valserchio are added to get yarns, fabrics and knitwear, and all together they create a unique new offer of Re.Verso™.

Trousers

Sustainability

- Recycled content
- Organic cotton
- Responsible wool standard
- Ecofriendly fibres
- Waterless dying
- Natural dyes



Product Developments

- Blended fabrics, including stretch fabrics with elastane/ Lycra for extra comfort.
- Different weaving and/ or knitting techniques such as mesh and houndstooth.
- Innovative finishings that improve hand-feel or improve functionality such as quick-dry and easy ironing.
- Prints, preferably using sustainable techniques.
- Garment dying to increase flexibility.

- Popular silhouettes
- Rise of competing categories: athleisure, loungewear, denim, second hand

Today's niche is tomorrow's mainstream

Workwear

Made-to-measure

Special sizes

Adaptive wear

Modest wear

We make what you need



ABOUT MUNRO TAILORING

Here at Munro Tailoring in Amsterdam, we're passionate about changing the way you buy and sell your suits, shirts, coats, shoes, jeans and neckwear for men.

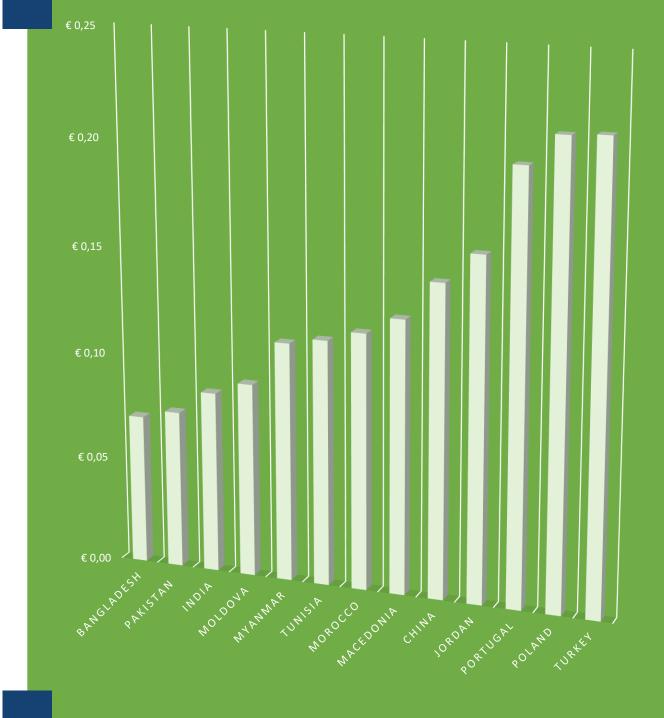
Forget ordinary, ready-to-wear products for the masses. We believe in custom, one-of-a-kind items made exclusively for you and your customers. A new approach to retail that allows you to enjoy the freedom of realising your own specific needs and desires with a truly personal service at exceptional value for money.

Offering everything from classic formalwear to laid-back, casual-chic apparel, we design, develop and carefully construct CustomMade menswear. Contemporary, sharply tailored and with an eye for detail, we provide you with a nearly endless range of possibilities in order to create a unique wardrobe of CustomMade pieces for every man.

Competing countries

Average standard minute value (SMV)

Bangladesh	€ 0.07
Pakistan	€ 0.074
India	€ 0.085
Moldova	€ 0.091
Myanmar	€ 0.112
Tunisia	€ 0.115
Morocco	€ 0.12
Macedonia	€ 0.128
China	€ 0.146
Jordan	€ 0.16
Portugal	€ 0.20
Poland	€ 0.214
Turkey	€ 0.215



Fashion sportswear

Sportswear is no longer only sportswear

Start Moving: Bershka launches its first sportswear collection

Leather bags It's all about the leather

Chrome free Recycle **Pineapple leather** Cactus leather Mushroom leather **Bio fabricated leather** Supply chain challenges Desertification Animal cruelty Supply chain transparency



Main innovative trends

• Transparency & Traceability

- \circ QR code
- 0 Block chain

Circular Business Model

- o Reselling
- Recycling
- 0 Refurbishment

Chemicals

Natural dyes

Water saving technologies

Biodegradable

0 Packaging

Automation

- Manufacturing speed
- 0 Collecting data

• New concepts



INNOVATIVE COMPANIES THAT MAKE A DIFFERENCE

Transparency & Traceability:

- o Bext360 (blockchain)
- o Oritain
- o Monochain
- o Vechain
- o Circular.Fashion
- Circular Business Model/Reselling:
 - o Tommy Hilfiger (Renewal Workshop)
 - o Patagonia
 - o C&A (Cradle to Cradle)
 - Repack (re-use packaging)
 - North Face (Refurbishment)
 - o Fast Feet Grinded
 - o Resortecs

• New concepts:

- o **Reverso**
- o Munro Tailoring
- o Mud Jeans
- Puma new carton box
- o Returnity
- o Re-pack

- Chemicals:
 - Nature Coatings (black pigment out of wood waste)
 - o Dropel (water repellent cotton)
 - Archroma, Earth colours (natural dyes)
 - o Dyecoo
 - o Santanderina
 - o Cadel deinking
- Biodegradable:
 - o Pond
 - Packaging: Tipa (biodegradable plastic)
 - Puma (biodegradable sneakers)
 - o Tipa compostable packing
- Recycle:
 - o Wolkat
 - o Pure Waste
 - o Hallotex
- Automation/data:
 - Tamicare (Cosyflex®)
 - KC wearable technologies

Thank you for listening

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Thank you for participating

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